

Figure 1

| Attributes | | |
|------------------------------------|-----------|----------------------|
| Attributes | Condition | Value |
| <input type="text"/> | contains | <input type="text"/> |
| subject | contains | redirect |
| <input type="button" value="New"/> | | |

| Actions | |
|------------------------------------|--|
| Action | Value |
| redirect | <input type="text" value="aaa@aaa.com"/> |
| <input type="button" value="New"/> | |

Fig. 2A

Fig. 2B

Category Entry

Name: Job Inquiries

Hot Key: Job

Descriptions:

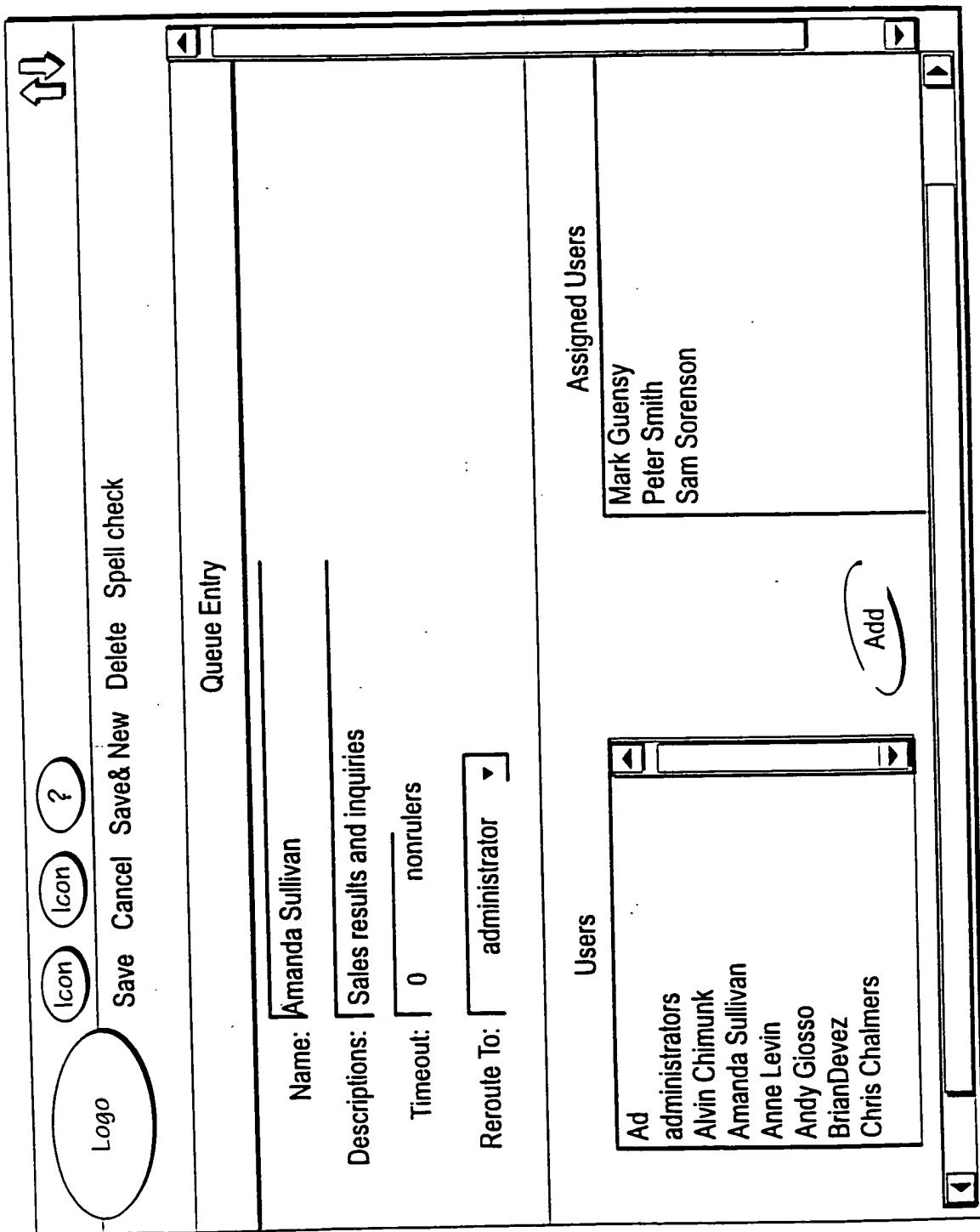
Template Text: Thank you for contacting us about employment. We will be getting back to you shortly.

Parent Category: root Keep Thread Ownership include incoming Attachments

Recipients View Delete Attachment View Delete

To (Original sender) To (Original sender)

Fig. 3



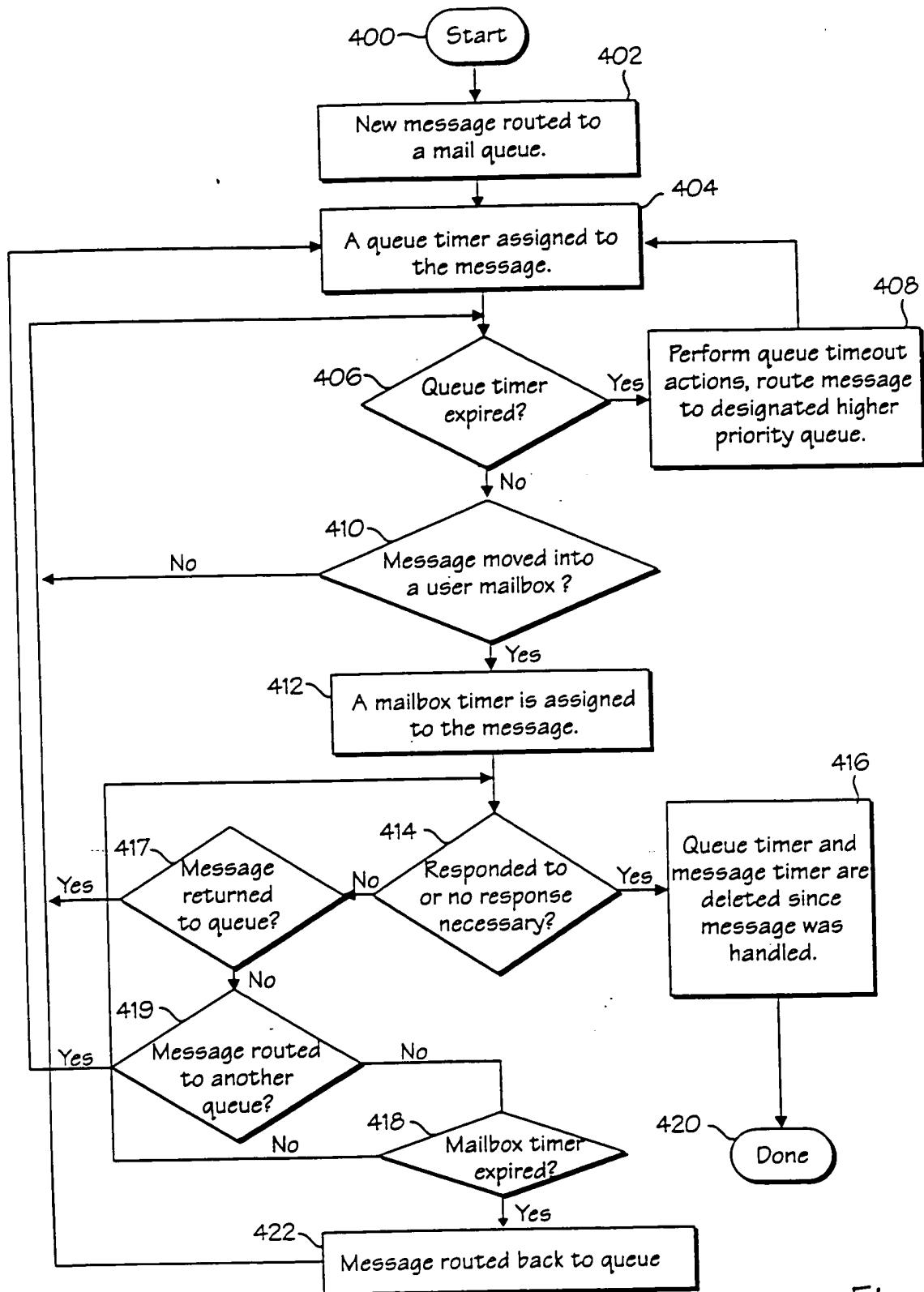


Fig. 4

Fig. 5

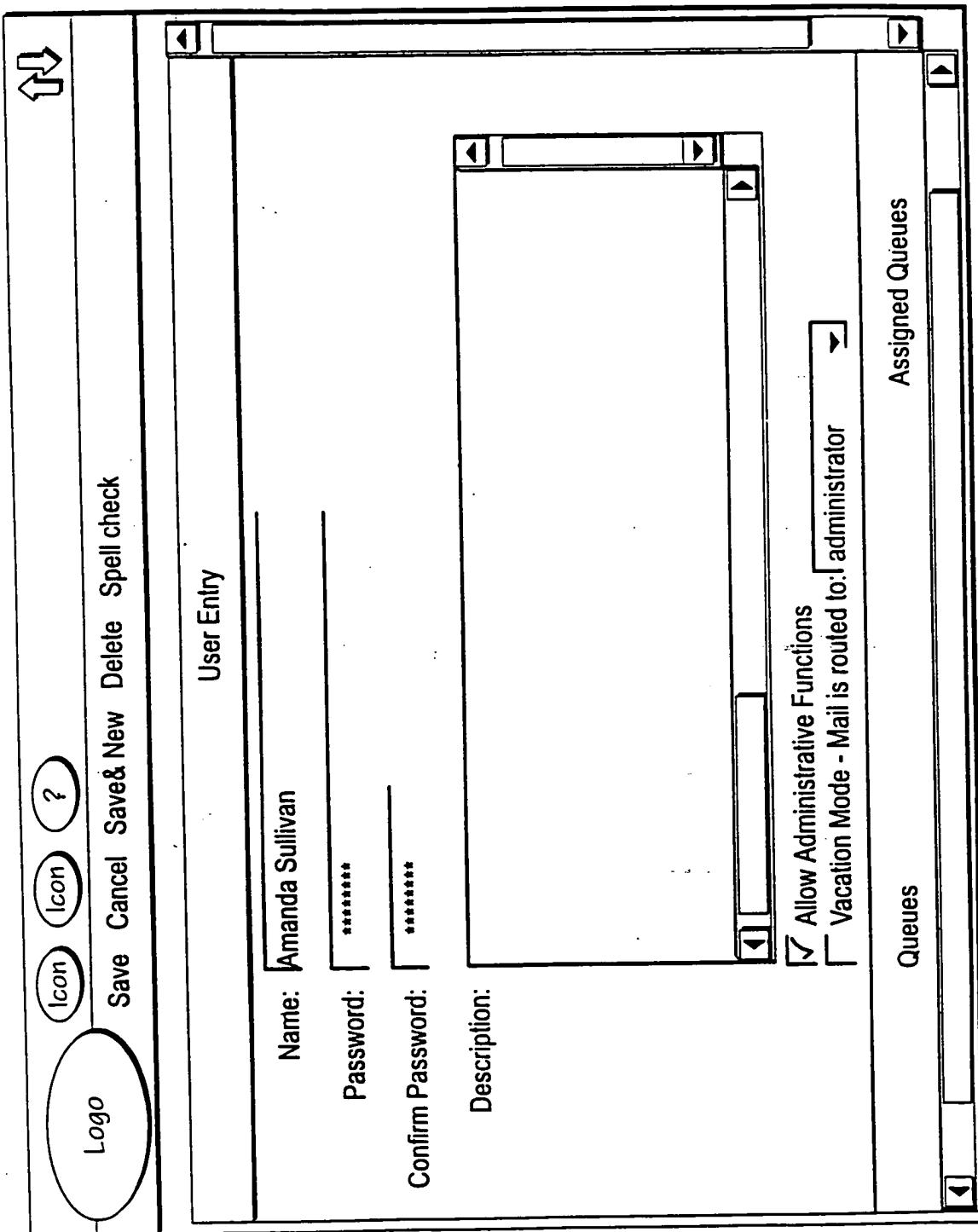


Fig. 6

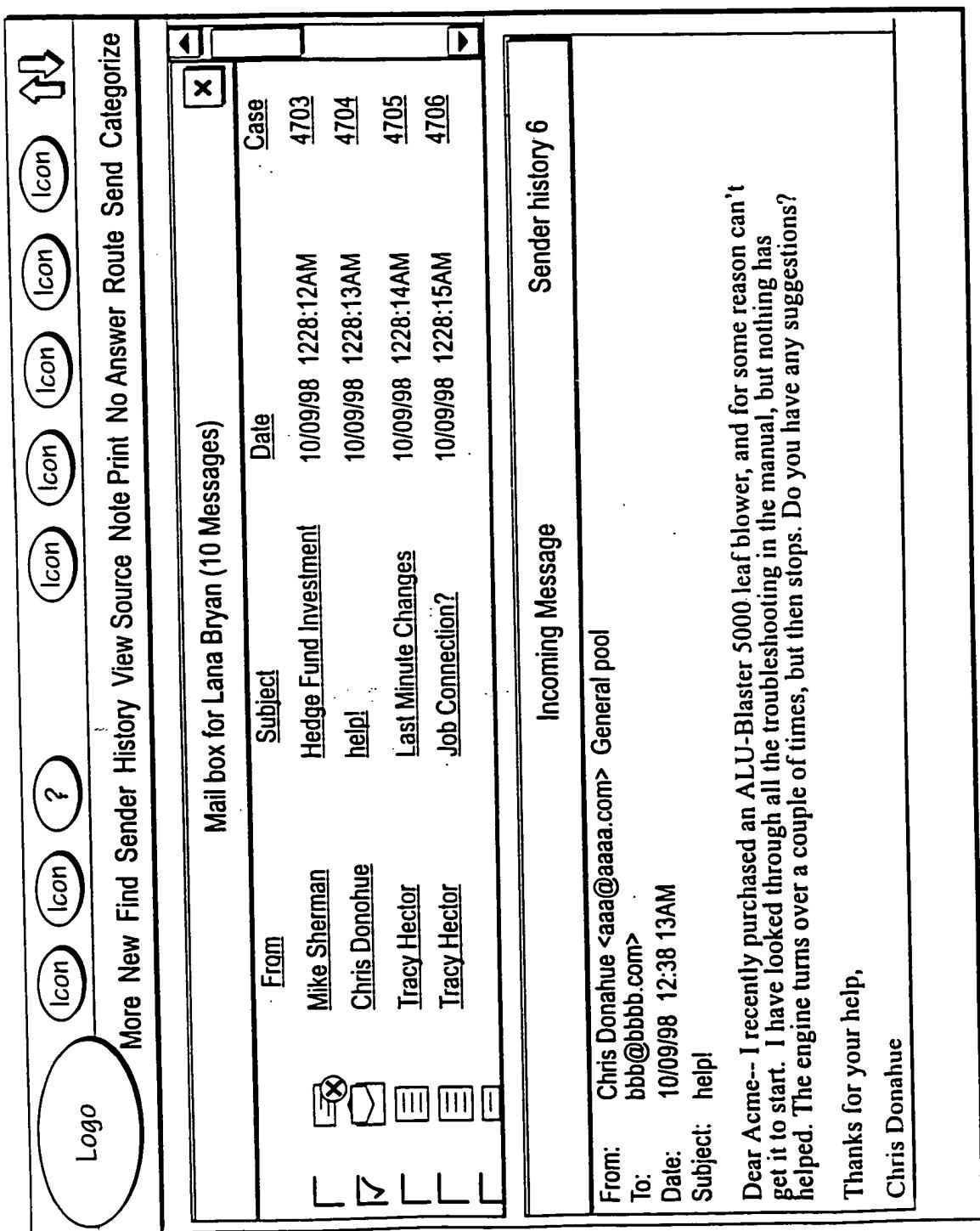


Fig. 7

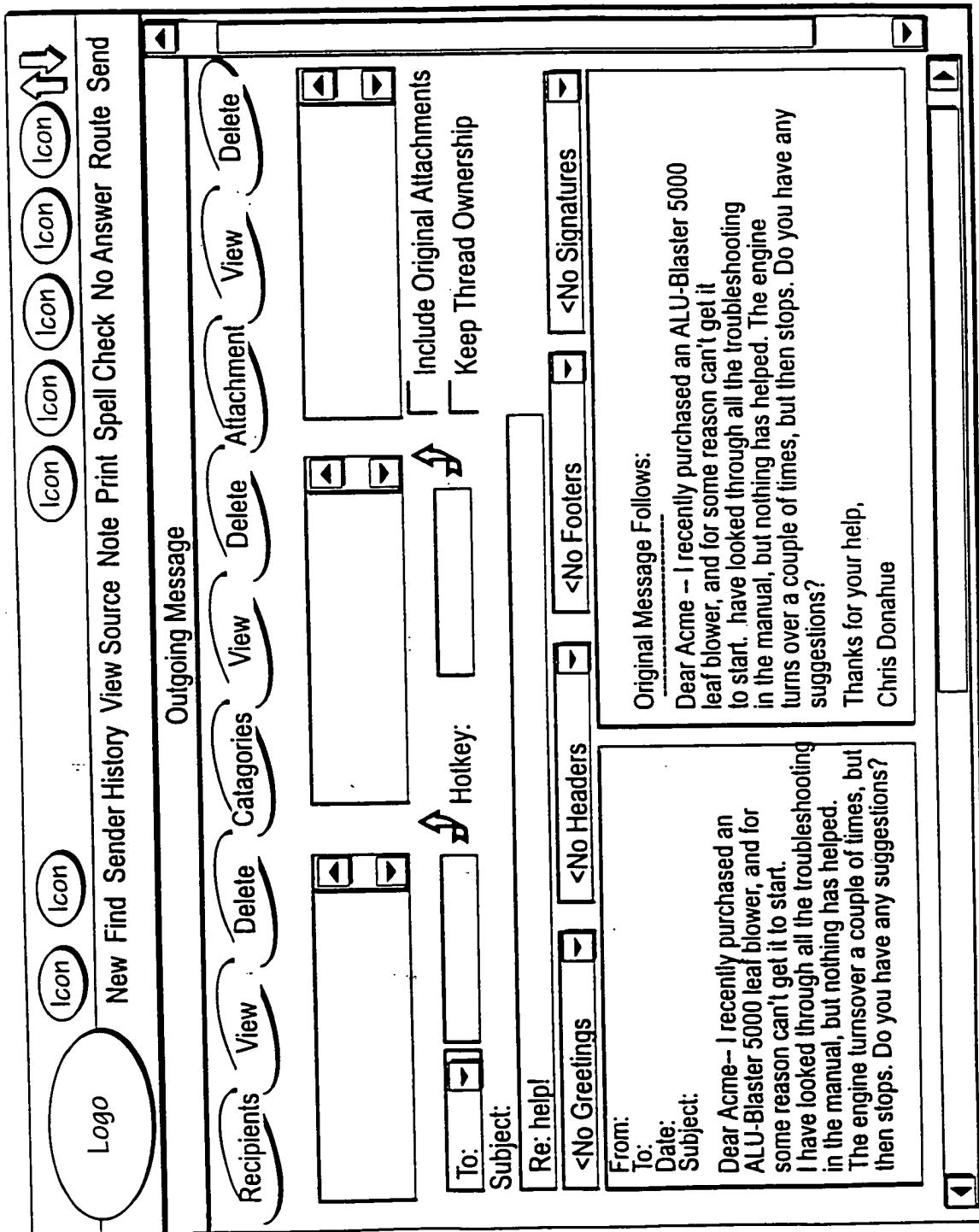


Fig. 8

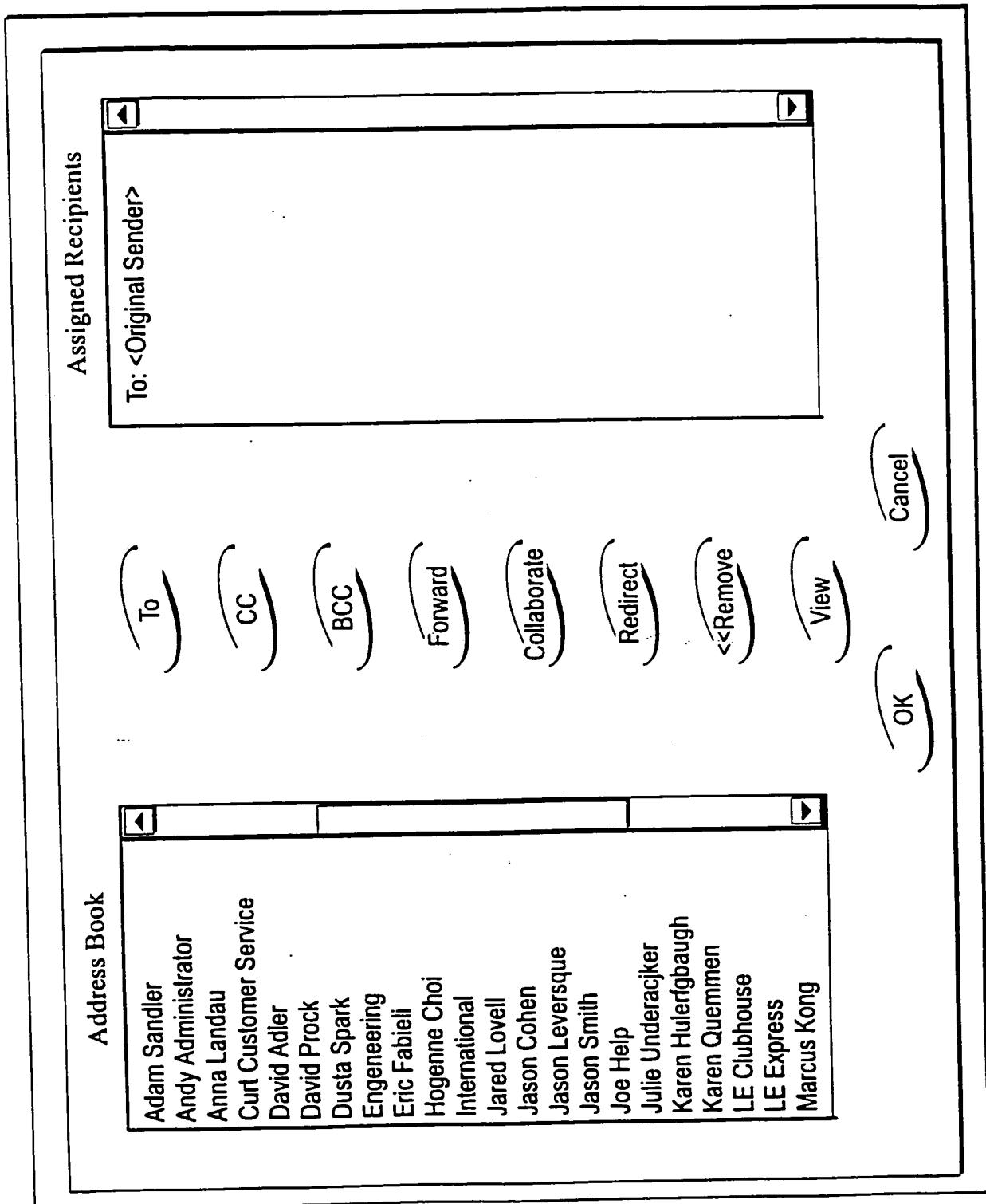
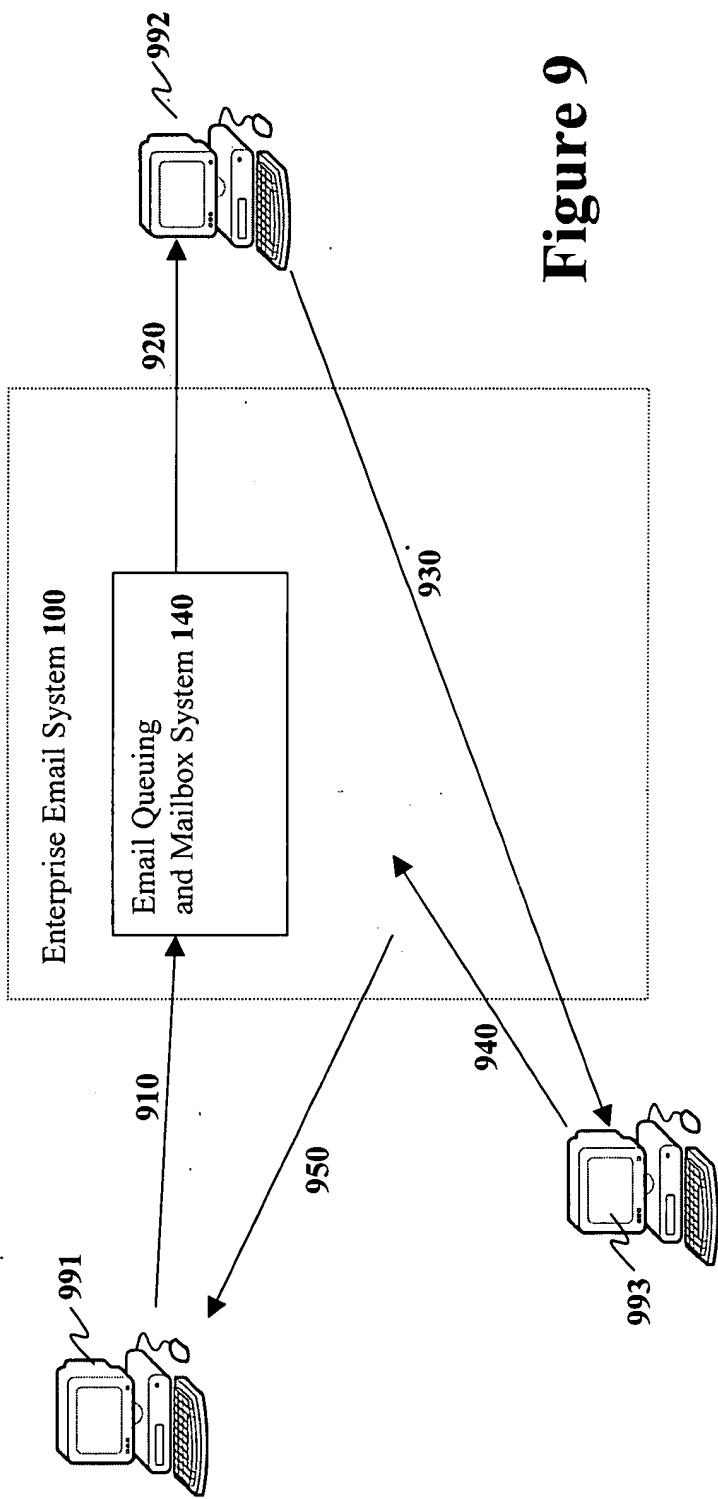


Figure 9



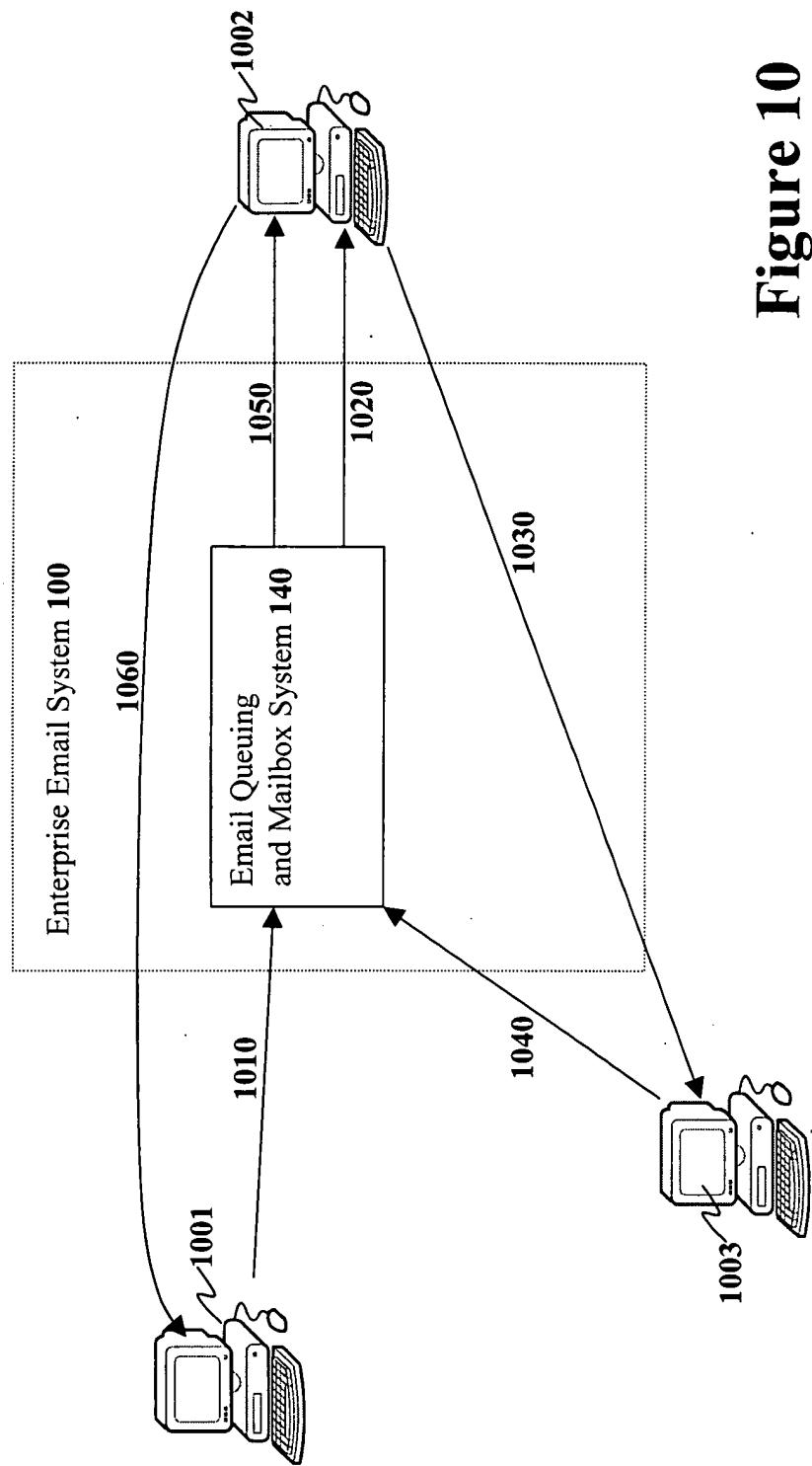


Figure 10